

## SERVICE BULLETIN

SB97.10

Machines/Models: TM12 Serial Nos.: 2443-2758

THIS BULLETIN IS A SERVICE ADVISORY TO BE CARRIED OUT AT THE NEXT SERVICE INTERVAL.

**DATE:** October 28, 1997

**PURPOSE:** To identify premature tire deterioration.

**OPERATION REQUIRED:** Inspect condition of drive and idler wheels. (Telephone UpRight Product Support if wheel replacement is necessary). Replace if necessary as instructed below.

## PARTS REQUIRED:

2ea. drive wheel(065393-002)

2ea. cotter pin 1/8 x 1 1/2 (011753-012)

2ea. idler wheel (065392-002)

**REIMBURSEMENT:** UpRight will reimburse the owner of record for wheels at list price minus 30% and for 1 hour of labor at \$30.00 per hour. If wheel replacement is required reimbursement will be made upon receipt by UpRight of your completed warranty claim form and return shipment of replaced wheels. (See return shipment)

**RETURN SHIPMENT:** Telephone UpRight Product Support for a parts return authorization number. Tag return components, identifying machine, serial number, date, distributor name and R.A. number. Mark return box, warranty and list the R.A. number. Ship returns in the following manner:

Overnight transportation collect or ABF Truck Lines collect

## PROCEDURE:

 Inspect condition of drive and idler wheels. If tires are in satisfactory condition, return machine back to service. If tires have chunks or material missing, continue with the following steps.

NOTE: In the following steps use a one ton (1000kg) capacity jack to raise the front and rear of the machine. Position blocks under the machine to prevent the work platform from falling if jack fails.

- 2. Raise the front of the machine and block the rear wheels to prevent the machine from rolling.
- 3. Remove the cotter pin, slotted nut and drive wheel.
- 4. Install new drive wheel and slotted nut. Torque the slotted nut to 75 ft/lbs (102Nm). Install a new cotter pin. DO NOT back-off the nut to install the cotter pin.
- 5. Repeat procedures for the remaining drive wheel.
- 6. Remove blocks, lower jack and remove.
- 7. Raise the rear of the machine and block the front wheels to prevent the machine from rolling.
- 8. Remove the idler wheel retaining ring and idler wheel.
- 9. Install new idler wheel and reinstall idler wheel retaining ring. (Verify retaining ring is fully seated in groove)
- 10. Repeat procedures for the remaining idler wheel.
- 11. Remove blocks, lower jack and remove.

If you have any questions regarding this Service Bulletin, please contact the UpRight Product Support Department by telephone at (800) 926-5438 from within the USA or at (209) 891-5200 outside the USA or by FAX at (209) 896-9244.