

Service Bulletin: UL Series (UL25; UL32; UL40) Reference: SBU07.09 Date of Issue: 23rd January 2008

SAFETY RELATED - MANDATORY MACHINE INSPECTION

Affected Machine: **UL Series**, serial numbers 30000-30886

Our Quality team has uncovered a potential problem with the castor wheel mounts on the UpRight UL series. If the defect is present there is the potential whilst moving the machine for the castor to detach and result in the machine tipping.

As a precautionary measure, all UpRight UL machines from serial no. 30000 to 30886 should immediately be inspected in accordance with the procedure below.

Warning! Failure to comply with this Product Service Bulletin could increase the potential for an accident to occur. Death or serious injury can result from such accidents.

Operation Required:

Raise the machine off the ground so that the castor wheels are not in contact with the floor. On units equipped with a "tilt back" mechanism, tilt the unit back so that the castor wheels are off the ground.

The machine may be elevated by use of the outrigger jacks.

Ensure that the castor wheel assembly is securely mounted to the bottom of the chassis. Using a small pry bar, apply a downward pressure to the castor wheel and verify that the inserts do not pull away from the chassis.

See the image below:



Course of Action:

- 1) If any of the inserts have pulled away or are found to pull away from the chassis the machine must be taken out of service immediately.
- 2) Contact the appropriate Product Support Department below for advice on the repair method.
- 3) Replacement parts required will be shipped same day foc.

Contact Details:

USA, North, Central, and South America:
UpRight Product Support Department
(866) 843-3350
(559)443-6600
jeff.balanchuk@upright.com

**Europe, Scandinavia, Middle East,
Asia-Pacific & Rest of World:**
UpRight Product Support Department
+44 (0)845 155-0058
frank.parker@upright.com