

Service Bulletin: UL Series (UL25; UL32; UL40)

Reference: SBU10.01

Date of Issue: 11th January 2010

### Affected Machines: **UL Series 220V AC** Serial Numbers: 31089 - 31407

An issue has been identified associated with the Power to Platform 'flying lead' of ANSI specification 220 volt AC, UL series machines.

The power to platform option is provided by a 'flying lead' which has one end terminated in the platform control box (photographs below). The other end of the lead is provided as a customer option which can be terminated using an electrical socket which is appropriate for the region in which the machine is being used.

However when the machine is delivered the unused end of the cable should be protected with insulation to ensure that the cut ends of the cable are not exposed.

We have found examples where the user end of the cable has not been terminated or insulated resulting in the cut ends of the cable being electrically 'live', with the potential for an electrical shock hazard.

**All UpRight ANSI spec 220 volt AC UL machines in the serial number range shown above, should immediately be inspected for this potential problem, and if found to be affected must be removed from service until remedial action has been taken.**

#### **Warning!**

**Failure to comply with this Product Service Bulletin could increase the potential for an accident to occur. Death or serious injury can result from such accidents.**

**Course of Action:** (Please see the pictures below)

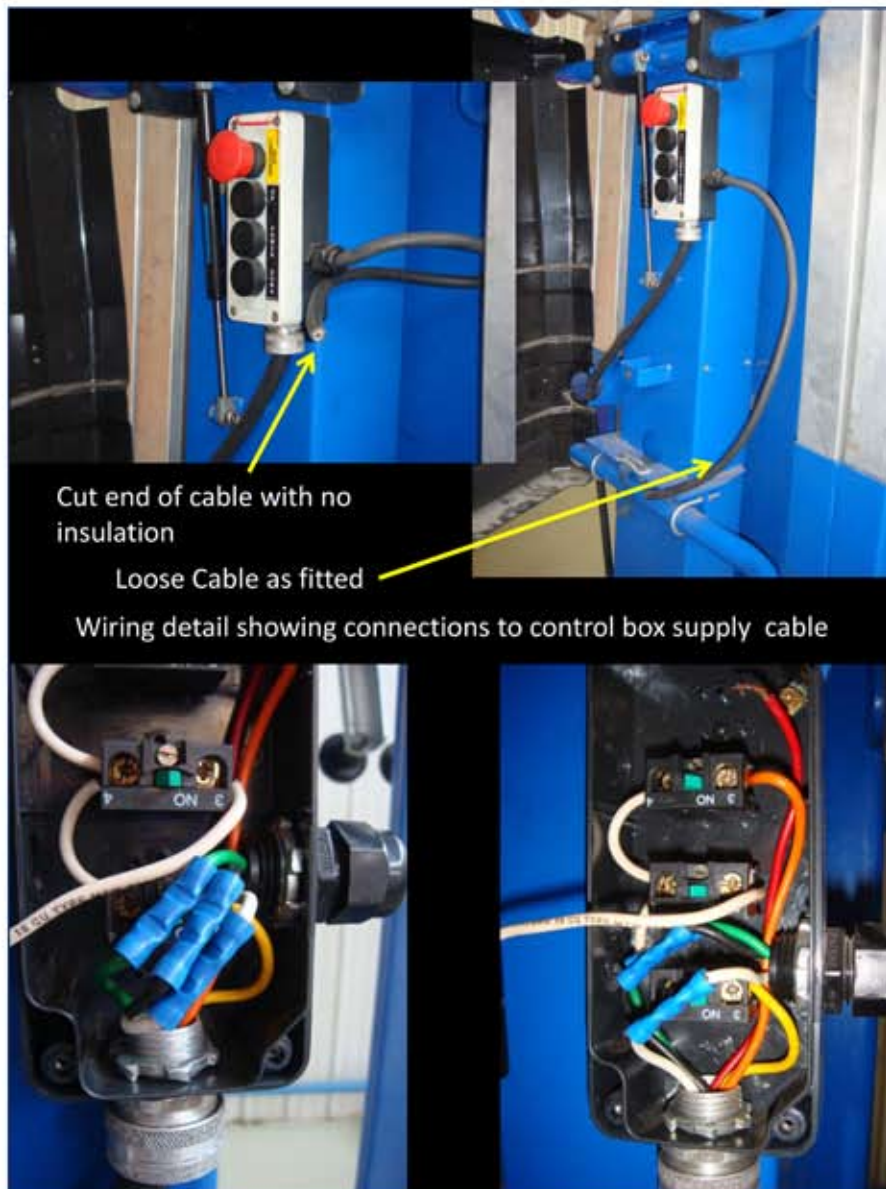
- 1) Ensure that the machine is switched off and disconnected from any electrical power source.
- 2) Confirm whether the power to platform flying lead has already been terminated to an electrical power socket (by customer option)
- 3) Unless an electrical power socket has already been fitted to the power to platform flying lead then one of the following options should be implemented by a suitably qualified technician to rectify this issue.
  - a. Terminate the flying lead using an approved electrical power socket which is appropriate to the region in which the machine is being used.
  - b. Disconnect and remove the flying lead by removing the terminations of the lead from the blue in line crimped connectors inside the control box (see pictures). It is then most important to ensure that the cable connections remaining in the control box are fully insulated.

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In addition to carrying out the machine inspections (and corrective action if required), please report back the results of the inspections for any machines affected.

**Feedback contact and customer support:**

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